



30 Year Limited Warranty

Guida Inc. Door & Window (Guida) warrants to the original consumer/purchaser for a period of thirty years from the date of the original installation that the Steel and/or Fiberglass Entry Door Blank will not split, warp, shrink or swell. Guida will provide a new door blank, free of charge, if it fails because of such defect and after inspection by a factory authorized representative. This limited warranty applies only to the door blank.

All insulated glass units are warranted against obstruction of view resulting from film or dust formation between interior surfaces of glass due to seal failure for a period of ten years. If the seal should fail, Guida will provide a new piece of insulated glass to the original purchaser/consumer. Handcrafted decorative glass could have small bubbles, lines and imperfections that give each piece its own unique characteristics and are not considered a defect. Glass breakage is excluded from this warranty.

This warranty does not apply to the presence of condensation on the door, glass, frame or any of their components due to high humidity in the house or building area. This condition is not considered a defect.

Window trim and raised panels are warranted against defects in material and workmanship for a period of one year from the date of installation. This warranty applies to window trim and raised panels except when installed behind a storm door and finished with any of the following colors: Hunter Green, Federal Blue, Desert Sand, Mystic Mauve, Colonial Red, Wild Berry, Terratone, Walnut Brown, Satin Black, and all Wood grain Stain Finishes.

Replacement L-Frame and stops, New Construction wood frame and brick mould, adjustable threshold system, hinges and weather-stripping are warranted against defects in material and workmanship for a period of 5 years from the date of installation.

All painted and wood grain stained finishes on the door slab and steel frame components are warranted against defects in material and workmanship for a period of five years. Wood grain stain finishes receive a UV resistant clear coat to protect the stain finish. Depending on sun exposure doors with a wood grain stain finish should receive a UV resistant clear coat every one to two years to protect the decorative finish. Failure to recoat with a UV resistant clear coat will void this warranty.

All locks and decorative hardware are warranted for a period of one year from the date of installation against mechanical failure. Guida will provide a new lock or decorative piece of hardware, free of charge, if it is found to be defective because of mechanical failure upon inspection by a factory authorized representative. Tarnishing of polished and antique brass finishes are excluded from this warranty.

This warranty does not include damage caused by improper installation, shipping, handling, negligence, abuse, improper maintenance, forced entry, or extreme weather conditions.

Guida shall not be liable to homeowner for consequential damages, such as, but not limited to, damages or loss to other property or equipment, loss of use, or claims of service interruption, for breach of any written or implied warranties on its product. Homeowner's exclusive remedy shall be the replacement of defective components or parts, all as provided herein. In any event, the liability of Guida with the respect to any contract, or anything done in connection therewith such as the performance or breach thereof or from the manufacture, sale, delivery, resale, installation, or technical direction of the installation, repair or use of any door, component or part covered by or furnished under this contract whether in contract, in tort, under any warranty, or otherwise, shall not, except as expressly provided herein, exceed the price of the door, part or component on which such liability is based.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to Homeowner.

This writing contains the entire agreement between Guida and Homeowner. Dealers, Contractors, Applicators, or Distributors of Guida Products have no authority to give warranties on Guida's behalf that are different from or exceed those listed herein. There are no other warranties implied.

The procedure for obtaining performance of the obligations of this warranty is as follows: if you believe your entry door is defective, contact the dealer or contractor for inspection. If the dealer or contractor determines the door or parts thereof are defective, Guida at its exclusive option will repair; or provide a new product or part of a product after having determined that it does not conform to the limited warranties contained herein. Guida reserves the right to discontinue or make changes in any of its products. If the products covered by this warranty are not available, Guida shall have the right to substitute a product that is of equal quality or value. Guida will ship the replacement product or part to the nearest authorized dealer and the purchaser must pay for any and all labor necessary to install such product or part and for the transportation from the authorized dealer to his/her residence.