

# Guida Door & Window

## Workmanship and Service Warranty

The following is an outline of the workmanship and labor warranty provided by Guida Inc. Door & Window ("Guida"), to the original purchaser ("Owner") of the property in which the contracted work is performed. Guida guarantees that all work shall be done in a professional manner, using high quality materials and supplies, and in conformance with applicable building code standards.

The details of this warranty apply towards the installation and service of the products supplied and installed by Guida. Please refer to your product and manufacturer warranties for further coverage.

### General Installed Product Service Warranty

Guida warrants that all work shall be done in a professional workmanlike manner. Guida expressly does not warrant any materials used in the project. All products and materials used shall carry with them their manufacturer's warranties where applicable. All product installations are guaranteed to be free from defect for a period of one (1) year from installation date. Workmanship and product services beyond the first year of installation are subject to service fees. Any subsequent warranty or service work performed will be guaranteed from defect for thirty (30) days following the service completion date.

### Exclusive Limited Lifetime "Elements Window" Product Service Warranty

In accordance with the exclusivity program for the "Elements Window" series by the manufacturer, ("Soft-Lite Windows"), Guida guarantees to adhere to the terms of the Limited Lifetime Warranty with workmanship and product-related service at no cost to customer, subject only to the following terms and conditions:

This warranty does not cover service or product-related issues caused by damage or material failure beyond the control of Guida including, but not limited to, deterioration of caulking compounds, incidental damage or damage caused by misuse, neglect, vandalism, and occurrences such as building settlement / failure of structure, fire, flood, lightning, high winds, windblown objects, and/or other catastrophic weather events. This service warranty is also voided if it is determined that damages or issues are resulting from failure by consumer to follow proper maintenance of product including failure to clean the window and/or maintain sealant/caulking. This exclusive Elements Window Service Warranty is restricted to the original purchaser of this product. Subsequent homeowners will be subject to Guida's "General Installed Product Service Warranty."

\*The preceding details regarding the Limited Lifetime Service Warranty also applies to the Soft-Lite "Pro" Series Window\*

### Transfer of Warranty

Subject to the terms and conditions contained in this document, this warranty is transferable by the Owner upon written notification to Guida. This warranty can be transferred one (1) time to a subsequent owner. Guida will adhere to each product's specific manufacturer's warranty, as well as the "General Installed Product Service Warranty" (as described above) on all installed products in the event of transfer of home ownership.



**Guida Inc. Door & Window**  
2106 S. 63<sup>rd</sup> Street, Philadelphia, PA 19142  
Toll Free: 1-877-464-2432 \* (P) 215-727-2222 \* (F) 215-726-9504  
[www.GoGuida.com](http://www.GoGuida.com)